

Please Plan Ahead: Land Use Systems will be Unavailable Between October 21 and October 31

- Fairfax County is converting all of its land use permitting, plan review and inspections systems to the new **P**lanning and **L**and **U**se **S**ystem (**PLUS**) this fall.
- During the transition, all online application and review systems, including PLUS and the legacy systems (such as FIDO, ProjectDox and PAWS.) will be **unavailable for 10 days**. PLUS will replace all legacy systems beginning October 31, 2022, for a more efficient and modernized permitting and review system.



The outage is tentatively set to begin Friday, October 21 at 4:30 p.m. All systems are expected to be available again on Monday, October 31.

Your help is requested to ensure this process goes as smoothly as possible for all projects in the county. Please keep the following in mind as we get closer to October 21:

Before the Outage:

- Depending on the type of application you are pursuing, please consider starting your application in sufficient time so the outage does not delay your project. Specific details will be available on agency web pages.
- Or delay your permit process, if it's possible, so you are starting your project in the PLUS system after October 31.

During the Outage (October 21-October 31):

- This transition will require a 10-day shutdown.
 - PLUS will be unavailable.
 - You will not be able to apply for permits or upload plans during this time.
 - The legacy systems, including ProjectDox, FIDO and PAWS, will be in a read-only mode.
 - LDS Building Division staff are evaluating the ability to accommodate certain inspections.
- Continuity plans will be in place to address emergency situations for land use related transactions.
- This system outage will not impact staff availability to answer questions via email, telephone, virtual meetings or in person. Please check agency webpages for contact information.
 - [Land Development Services](#)
 - [Department of Planning and Development](#)
 - [Fire and Rescue Department, Office of the Fire Marshal](#)
 - [Health Department, Environmental Health](#)
 - [Department of Code Compliance](#)

After the Outage (October 31)

- For a couple weeks after the replacement, data from legacy systems (such as ProjectDox, FIDO and PAWS) will still be migrating. Processing of applications, plans and permits could be delayed.

After the final conversion, [PLUS](#) will be the central platform for Fairfax County customers to complete their zoning, building, permitting or other land development processes, including creating and submitting applications, paying fees and tracking application status.

More details will be available as we progress toward the launch date.

PLUS advantages for customers and staff include the use of a single system across multiple agencies to apply for permits, upload plans, pay fees and schedule inspections. PLUS will increase the speed, consistency and predictability of the land development process in Fairfax County.